

# Application Managed Services

## Realizing greater business value

truData Solutions Application Managed Services are designed to support and maintain cloud applications and evolve the solution, whilst realizing greater business value. Our globally distributed teams provide the capabilities and flexibility organizations require to thrive and evolve in an ever-changing environment. truData's 24/7 support model allows our clients to focus on their business objectives.

### Flexible Services

Shifting effort from support to evolving the application to drive value in a flexible model that provides the ability to invest as business demands dictate.

### Optimize and Perform

Trusted high-quality application services that maintain trust and confidence of business stakeholders, performed with minimal effort/costs.

### Cloud Enabled

Leverage tools and accelerators to reduce support efforts through monitoring and automation, provide business users a high-quality experience, and deliver actionable insights.

### Optimize and Evolve

Evolve your solution through innovation, consumption of new features/ functionality, deploy to new geographies, and enable automations to drive efficiencies across your applications.

### Our Approach

Leveraging truData's multishore model enables our clients to outsource specific work products or functions at a greatly improved price point without sacrificing quality.

- truData is a strategic partner. We work with our clients in a seamless, transparent way that shares risk, knowledge and accountability of achieving our clients objectives. We invest in our bench to ensure limited downtime for our clients.
- Our clients can select from onshore, nearshore and offshore models that provide coverage when required.
- truData's multi-shore model helps mitigate the risk of "one vendor/one location". Our clients spread the risk for example by leveraging offshore for level II and III support and nearshore for product development and engineering, such as mobile applications, cloud native and iPaaS.

SHORE	LOCATION	COVERAGE	PRICE POINT
Onshore	Center; San Diego, CA, USA	08:00–17:00	1x3
Nearshore	Center; San José, Costa Rica	08:00–17:00	1x2
Offshore	Center; Jaipur, India	08:00–12:00	1

### truData Overview

truData is an industry-leading cloud professional services company, focused on application modernization, innovations and integrations. We have established several key strategic channel partnerships with MS Azure, AWS, Google Cloud Platform, Snowflake and SAP.

truData's partners with clients in the delivery of strategy and roadmap, project implementation, application managed services and staff augmentation capabilities.



- 10+** Years of Cloud Experience
- 20+** Years of Analytics and Data Warehousing Experience
- 150+** Data Scientists and Engineers

# Our Partners

**truData** has selected regional partners who have proved time and time again, they have the depth of talent, the necessary investment capabilities, and the right cultural fit for truData and our clients.

---



**Celebaltech** is headquartered in Jaipur, India. Celebal is a leading Microsoft Gold Partner and won the top MS Partner accolade in India in 2021. A well established and respected firm Celebal specializes in Machine Learning and Artificial Intelligence, Cloud Native and Enterprise Engagement and Automation.

---

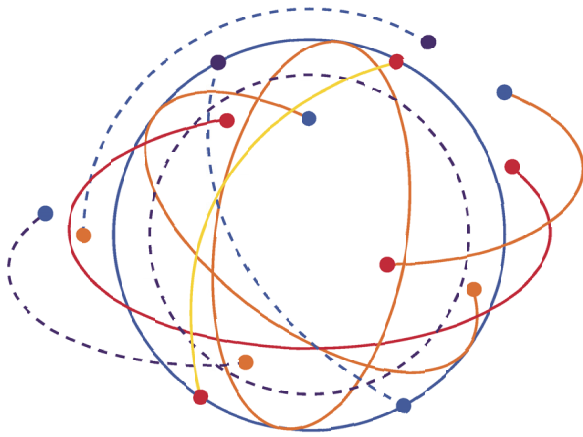


**Vanguard X** headquartered in Delaware, has its primary nearshore support centers in Montevideo, Uruguay. With just over sixty engineers and scientists their expertise includes Machine Learning and Artificial Intelligence, Big Data and Analytics, Virtual and Augmented Reality, Web Development and Digital Traceability and Blockchain.

---



**ITPS** is headquartered in Mexico City, Mexico with support centers also located in Buenos Aires, Argentina. ITPS is primarily focused on SAP support services and SAP BusinessOne as well as strong expertise in Marketing and Customer experience and Change Management.



Our MultiShore model offers several options, including **truData's** nearshore and offshore capabilities that provide 0800hrs–1700hrs coverage at an improved price point without sacrificing quality of delivery. This is realized through **truData's** North and Central America, Asia and Europe operations.

---

## Strategic Partnerships

**truData's** strategic partnerships complement our cloud modernization services and allow us to deliver multi-faceted programs to solve your most critical business needs.



---

## Our Capabilities

- Cloud Data Warehousing
- Data Management and Governance
- Cloud Integration (iPaaS)
- Application Modernization
- Cloud Migration
- Machine Learning and Artificial Intelligence